



[https://resources.centrav.com/agent\\_support\\_team/](https://resources.centrav.com/agent_support_team/)

## Agent Support Team

### Description

CENTRAV – a leader in wholesale travel provides individual and group travel services to travel agents and travel specialists. Centrav, Inc is headquartered at 511 E. Travelers Trail, Burnsville, MN 55337.

**The following job position is immediately available. We invite all qualified candidates to apply!**

### Responsibilities

You will provide excellence in customer care working directly with retail travel agents & specialists. You will be reliable, flexible, effective at problem resolution, maintain a positive attitude under pressure & thrive in a fast-paced environment – always projecting a friendly & professional company image via phone, chat & email with clients, hotels & the airlines.

### Minimum Requirements

1 year Travel Agent, or Customer Service, or Sales experience. Strong computer & communication skills. A fast learner. Efficient & accurate. An effective team player but also able to work well, independently, and demonstrate continuous initiative.

### Preferences:

- to applicants with travel industry experience and GDS knowledge, but not required.
- to applicants who are bi-lingual, fluent in English & Spanish, but not required.

**On-the-Job-Training:** GDS & travel industry training applicable to Centrav company operations

### Competitive Salary & Benefits Package

If you know anyone who may be qualified for this position and you would highly recommend them for our team, please instruct them to...

Email their resume/cover letter to: [jobs@centrav.com](mailto:jobs@centrav.com) (include RESUME on subject line), or apply to the right.

DOWNLOAD APPLICATION

### Employment Type

Full-Time, Permanent Position

### Industry

Travel

### Job Location

Burnsville, MN

### Working Hours

Full-time, Monday-Friday,  
8:30am-5pm & 10am-6:30pm

### Base Salary

\$ Competitive

### Date posted

October 9, 2018