

YOUR DETAILED GUIDE TO WAIVERS, CHANGES, E-CREDITS & REFUNDS

We have gathered the major airlines' rule changes listed below.

AIRLINES	FREE CHANGES		E-CREDIT VOUCHER (NO REFUND)		FREE REFUNDS		Airline Rules Page
	Departing May 31 or Earlier	Departing June 1 or After	Departing May 31 or Earlier	Departing June 1 or After	Departing May 31 or Earlier	Departing June 1 or After	
	Free, in some cases - Free cabin to cabin booking and/or free date changes. (Applies to checked boxes below)	Per fare rules (Applies to checked boxes below)	Convert E-ticket to E-credit	Some International fares may refund with a fee	Yes or No	Yes or No	
AIR CANADA	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	No	No <i>Normal fare rules apply</i>	
AIR FRANCE	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	No	No <i>Normal fare rules apply</i>	
Alaska	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	-	<input checked="" type="checkbox"/> *	Yes	No <i>Normal fare rules apply</i>	
American Airlines	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/> *	<input checked="" type="checkbox"/> *	Yes <i>If cancel or if change is more than 2 hours</i>	No <i>Normal fare rules apply</i>	
Austrian	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	No	No <i>Normal fare rules apply</i>	
Avianca	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	No	No <i>Normal fare rules apply</i>	
BRITISH AIRWAYS	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Yes <i>If cancel or if change is more than 5 hours</i>	No <i>Normal fare rules apply</i>	
CATHAY PACIFIC	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	-	<input checked="" type="checkbox"/>	Yes <i>If cancel or if change is more than 5 hours</i>	No <i>Normal fare rules apply</i>	
Copa Airlines	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	No	No <i>Normal fare rules apply</i>	
DELTA	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/> *	<input checked="" type="checkbox"/> *	Yes <i>If cancel or if change is more than 90 minutes</i>	No <i>Normal fare rules apply</i>	
Emirates	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Yes	No <i>Normal fare rules apply</i>	
Ethiopian ***	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	-	<input checked="" type="checkbox"/>	Yes	No <i>Normal fare rules apply</i>	
IBERIA	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	No	No <i>Normal fare rules apply</i>	
ICELANDAIR	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	No	No <i>Normal fare rules apply</i>	
jetBlue	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/> *	<input checked="" type="checkbox"/> *	Yes <i>If cancel or if change is more than 90 minutes</i>	No <i>Normal fare rules apply</i>	
KLM	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	No	No <i>Normal fare rules apply</i>	
KOREAN AIR	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	No	No <i>Normal fare rules apply</i>	
LOT	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Yes <i>If cancelled flight was on or before Apr. 11, 2020</i>	No <i>Normal fare rules apply</i>	
Lufthansa	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	No	No <i>Normal fare rules apply</i>	
QATAR AIRWAYS	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	No	No <i>Normal fare rules apply</i>	
Southwest	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	-	-	Yes	Yes	
SOUTH AFRICAN AIRWAYS	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	No	No <i>Normal fare rules apply</i>	
sun country airlines	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/> *	<input checked="" type="checkbox"/> *	No	No <i>Normal fare rules apply</i>	
SWISS	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	No	No <i>Normal fare rules apply</i>	
TURKISH AIRLINES	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	No	No <i>Normal fare rules apply</i>	
UNITED	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/> *	<input checked="" type="checkbox"/> *	No	No <i>Normal fare rules apply</i>	
virgin atlantic	<input checked="" type="checkbox"/> **	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Yes <i>If cancel or if change is more than 3 hours</i>	No <i>Normal fare rules apply</i>	
virgin australia ***	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	No	No <i>Normal fare rules apply</i>	

* Domestic tickets are non-refundable

** Where rebooked travel finishes by June 30, 2020, no change fee or fare difference will be charged. Where rebooked travel occurs on or after July 1, 2020 and before April 30, 2021, no change fee will be charged but fare difference will apply.

*** Policy is up to June 30